

2.1 Direct Debit Details

Business Name _____ Trading as _____ ACN _____ ABN _____
 Customer Name _____ Date of Birth _____ Passport/Licence (ID) # _____ ID Expiry _____

Please enter only one method of direct debit below.

By signing this document, The Customer authorises Telair Pty Ltd and/or its agents (including, but not limited to Telcoinabox Operations Pty Limited trading as Telecommunications Payment Services, Direct Debit User ID 314572 and/or Ezidebit Pty Ltd trading as Ezidebit, (Direct Debit User ID number 165969, 303909, 301203, 234040, 234072, 428198), acting on behalf of Telair Pty Ltd, to debit The Customer's account detailed in the Schedule below. Debits may be in any amount and at the time due according to the arrangement between the Customer and Telair Pty Ltd concerning charges incurred by the Customer and services provided by Telair Pty Ltd. This authority remains in force until you notify Telair Pty Ltd that you wish to cancel it.

Direct Debit my Bank Account

Name of Financial Institution _____ Name on Account _____

BSB: Account Number:

Where payment method is Credit Card or Debit Card, I authorise Telair Pty Ltd and/or its agents as specified above to charge the nominated account below.

Direct Debit my Bank Debit/Credit Card

Type of Card: Visa MasterCard American Express Diners Club

Name on Card _____

Credit Card Number:

Expiry Date: / CCV Number:

You can find your 3 digit CCV on the signature strip on the back of your card. For American Express, your 4 digit CCV is above the card number on the front of your card.

2.2 Direct Debit Terms & Conditions

1. We agree to be bound by this agreement when we receive your Direct Debit details complete with the particulars we need to draw an amount under it. 2. We only draw money out of your account in accordance with the terms of your agreement with Telair Pty Ltd. 3. On giving you at least 14 days' notice, we may: Change our procedures in this agreement; Change the terms of your Direct Debit; or Cancel your Direct Debit. 4. When contacting us, you may ask us to cancel your Direct Debit. Please be aware that if direct debit or card charge is required for your service and you ask to cancel or alter the terms of your Direct Debit, this may also involve cancellation of your service with us (and may result in costs and charges). 5. You may dispute any amount we draw under Direct Debit by contacting us, detailing your customer reference details and your bank account or credit card number as applicable. You must provide a detailed explanation of the basis for the dispute to assist in a resolution. 6. We deal with any dispute by the following procedure: We will investigate the dispute, and where necessary you are expected to provide your cooperation. This cooperation may include contacting your bank, providing account statements, or other means of substantiating a dispute. While a dispute is being investigated, you may request that we suspend pending payments until a resolution is reached. Please note that we will keep written record of dispute proceedings to assist in dispute resolution. 7. If the day on which you must make any payment to us is not a business day, we will draw on your account under your Direct Debit on the following business day. If your financial institution rejects any of our attempts to draw an amount in accordance with your Direct Debit, we may continue to seek that payment and recoupment of any fees incurred by us as a consequence of that rejection until all amounts due are paid. 8. We will not disclose to any person any information you give us on your Direct Debit, which is not publicly available, unless you dispute any amount we draw under your Direct Debit and we need to disclose any information relating to your Direct Debit or to you or your financial institution to resolve the dispute. 9. To contact us in accordance with the above, please use the contact details available on our website by clicking on the link titled "Contact Us".

2.3 Authorisation to Direct Debit

I understand that all bills are delivered by email delivery and that Direct Debit from either a bank account or credit card is required. I have read & understood the Standard Form of Agreement which is available on our website and understand and agree to section 2.2 Direct Debit Terms & Conditions of this applicaton form.

Authorised Representative Name _____ Position (if Business) _____

Authorised Representative Signature _____ Date _____