

INFORMATION ABOUT THE ADD-ON

ADD-ON DESCRIPTION

Mobile Rapid Activation allows you to get your business up and running in a short timeframe. This Add-On can be added at any point during the rollout of your Telstra EA Fibre service.

WHAT'S INCLUDED AND EXCLUDED

Your plan includes Unlimited data. This means there are no excess usage fees and your service will not be shaped based on usage.

This service is for data usage only and cannot be used for international roaming, making/receiving calls, MMS and SMS.

AVAILABILITY

Rapid Activation is available with new or relocated EA Fibre services only. Once the underlying fibre service is activated, the fibre becomes the primary access and the mobile access reverts to a Mobile Backup Add-On.

This service uses a mobile network with a 4G coverage footprint of 97.9% of the Australian population covering 1.62 million square kilometres. Check mobile coverage here:

<https://www.telstrawholesale.com.au/mobile-network.html>

Please note: this service does not use the 5G mobile network.

INFORMATION ABOUT PRICING

PRICING INFORMATION

The cost of the plan depends on the desired speed tier of the Mobile Rapid Activation service as outlined in the table below. Pricing herein is GST exclusive.

Speed Tier	Monthly Fee	Professional Install Fee
Up to 10/10Mbps	\$195	Telstra EA Fibre Minimum Term: 12 months: \$1,500 24 months: \$750 36+ months: \$0
Up to 20/20Mbps	\$205	
Up to 40/40Mbps	\$225	
Up to 100/50Mbps	\$270	

CONNECTION CHARGES

There is a \$1,500 professional installation charge applicable for this service. Where the underlying Telstra EA Fibre service is taken on a 24-month term, a 50% discount to this basic installation charge applies; on a 36-month term or longer, a 100% discount applies.

The basic installation charge includes standard setup during standard Business Hours (9AM - 5PM, Mon to Fri - Excluding public holidays). Complex or non-standard setup is POA.

OTHER INFORMATION

USAGE

This service may not be removed or relocated from the installed network termination unit. Fair Use and Acceptable Use Policies apply, which can be found on our website.

SERVICE SPEEDS

Mobile Rapid Activation services are delivered using a Standard Class of Service (CoS). Speeds using this Service Class are best effort only (0:1 CIR:PIR). Depending on the speed tier selected, a Mobile Rapid Activation service can experience typical 4G speeds of 2-50Mbps in the download and 1-10Mbps in the upload.

Speeds can be affected by many factors such as, but not limited to; network utilisation, your equipment, software and internet traffic, and mobile transmission overheads.

CONNECTION TIMEFRAMES

Typical installations take 8 business days to complete, depending on the level of work required.

Exact timeframes can vary due to and not limited to unforeseen issues with building management approval, site access, and force majeure events.

Updates and timeframes will be provided to you throughout the progress of your order.

EQUIPMENT

The SIM will be housed in the NTU installed for the Telstra EA Fibre service and handed off via the same port with the same IP Address.



Business Data



SD-WAN



Hosted Voice



Managed IT



Security



5G Mobile

INFORMATION ABOUT THE ADD-ON

ADD-ON DESCRIPTION

Mobile Backup gives you peace of mind with increased uptime and redundancy to your Telstra EA Fibre service.

AVAILABILITY

This service is only available when ordered with a Telstra EA Fibre service.

This service uses a mobile network with a 4G coverage footprint of 97.9% of the Australian population covering 1.62 million square kilometres. Check mobile coverage here:

<https://www.telstrawholesale.com.au/mobile-network.html>

Please note: this service does not use the 5G mobile network.

WHAT'S INCLUDED AND EXCLUDED

Your plan includes Unlimited failover data. This means there are no excess usage fees and your service will not be shaped based on usage.

This service is for data usage only and cannot be used for international roaming, making/receiving calls, MMS and SMS.

MINIMUM TERM

When ordered with a new Telstra EA Fibre service, the minimum term will either be 12, 24, 36, 48 or 60 months, aligning with the term selected for the associated Telstra EA Fibre service. When added to an existing Telstra EA Fibre service, a 12 month term applies.

INFORMATION ABOUT PRICING

PRICING INFORMATION

The cost of the plan depends on the desired speed tier and minimum term of the Mobile Backup service. Note that the pricing listed below is based on ordering the Mobile Backup service at the same time as a new associated Telstra EA Fibre service.

In cases where the Mobile Backup is ordered for use with an existing active Telstra EA Fibre service, 12-month monthly pricing as listed below will apply, in addition to a \$5,000 once-off NTD upgrade fee. All pricing herein is exclusive of GST.

Term	Up to 10/10Mbps	Up to 20/20Mbps	Up to 40/40Mbps	Up to 100/50Mbps
	Minimum Monthly Charge			
12 Months	\$80 Min. total cost: \$960	\$90 Min. total cost: \$1,080	\$120 Min. total cost: \$1,440	\$165 Min. total cost: \$1,980
24 Months	\$75 Min. total cost: \$1,800	\$85 Min. total cost: \$2,040	\$115 Min. total cost: \$2,760	\$160 Min. total cost: \$3,840
36 Months	\$70 Min. total cost: \$2,520	\$80 Min. total cost: \$2,880	\$110 Min. total cost: \$3,960	\$150 Min. total cost: \$5,400
48 Months	\$65 Min. total cost: \$3,120	\$75 Min. total cost: \$3,600	\$100 Min. total cost: \$4,800	\$140 Min. total cost: \$6,720
60 Months	\$65 Min. total cost: \$3,900	\$75 Min. total cost: \$4,500	\$100 Min. total cost: \$6,000	\$140 Min. total cost: \$8,400

OTHER INFORMATION

SERVICE SPEEDS

Mobile Backup services are delivered using a Standard Class of Service (CoS). Speeds using this Service Class are best effort only (0:1 CIR:PIR). Depending on the speed tier selected, a Mobile Backup service can experience typical 4G speeds of 2-50Mbps in the download and 1-10Mbps in the upload.

Speeds can be affected by many factors such as, but not limited to; network utilisation, your equipment, software and internet traffic, and mobile transmission overheads.

EQUIPMENT

The SIM will be housed in the NTU installed for the Telstra EA Fibre service and handed off via the same port with the same IP Address.

OPERATIONAL CONDITIONS

This service may not be removed or relocated from the installed network termination unit, and will only be usable when the primary EA Fibre service is detected as offline from the NTU. Fair Use and Acceptable Use Policies apply, which can be found on our website.



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