

# ADDITIONAL FEATURES SHEET

## Ethernet Access Fibre Add-Ons

### Mobile Rapid Activation

#### INFORMATION ABOUT THE ADD-ON

##### ADD-ON DESCRIPTION

Mobile Rapid Activation allows you to get your business up and running in a short timeframe. This Add-On can be added at any point during the rollout of your Telstra EA Fibre service.

##### WHAT'S INCLUDED AND EXCLUDED

Your plan includes Unlimited data. This means there are no excess usage fees and your service will not be shaped based on usage.

This service is for data usage only and cannot be used for international roaming, making/receiving calls, MMS and SMS.

##### AVAILABILITY

This Add-On is only available either when ordered with the Mobile Failover Add-On, or as a standalone Add-On to a Telstra EA Fibre service with a minimum term of at least 36 Months.

This service uses a mobile network with a 4G coverage footprint of 97.9% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometres. Check mobile coverage here:

<https://mobilemaps.net.au/maps/api/embed/4G/>

#### INFORMATION ABOUT PRICING

##### PRICING INFORMATION

The cost of the plan depends on the desired speed tier of the Mobile Rapid Activation service as outlined in the table below:

Speed Tier	Monthly Fee	Bundled Install Fee*
Up to 10/10Mbps	\$195 <sup>+GST</sup>	Telstra EA Fibre Minimum Term: 12 Months: \$1,500 24 Months: \$750 36+ Months: \$0
Up to 20/20Mbps	\$205 <sup>+GST</sup>	
Up to 40/40Mbps	\$225 <sup>+GST</sup>	
Up to 100/50Mbps	\$270 <sup>+GST</sup>	

All pricing on this Sheet is listed exclusive of GST.

#### OTHER INFORMATION

##### USAGE

This service may not be removed or relocated from the installed network termination unit. Fair Use and Acceptable Use Policies apply, which can be found on our website.

##### SERVICE SPEEDS

Mobile Rapid Activation services are delivered using a Standard Class of Service (CoS). Speeds using this Service Class are best effort only (0:1 CIR:PIR). Depending on the speed tier selected, a Mobile Rapid Activation service can experience typical 4G speeds of 2-50Mbps in the download and 1-10Mbps in the upload.

Speeds can be affected by many factors such as, but not limited to; network utilisation, your equipment, software and internet traffic, and mobile transmission overheads.

##### CONNECTION CHARGES

There is a \$1,300 professional installation charge applicable for this service. Where the underlying Telstra EA Fibre service is taken on a 24-month term, a 50% discount to this basic installation charge applies; on a 36-month term or longer, a 100% discount applies.

The basic installation charge includes standard setup during standard Business Hours (9AM - 5PM, Mon to Fri - Excluding public holidays). Complex or non-standard setup is POA.

\*Bundled Install Fee based on taking this Add-On with Mobile Failover. A reduced \$500 charge applies when taken as a standalone Add-On, which is reduced to \$250 when the Telstra EA Fibre service is taken on a 48-Month term, or to \$0 with a 60-Month term.

##### CONNECTION TIMEFRAMES

Typical installations take 8 business days to complete, depending on the level of work required. Exact timeframes can vary due to and not limited to unforeseen issues with building management approval, site access, and force majeure events. Updates and timeframes will be provided to you throughout the progress of your order.

##### EQUIPMENT

The SIM will be housed in the NTU installed for the Telstra EA Fibre service and handed off via the same port with the same IP Address.

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# ADDITIONAL FEATURES SHEET

## Ethernet Access Fibre Add-Ons

### Mobile Backup

#### INFORMATION ABOUT THE ADD-ON

##### ADD-ON DESCRIPTION

Mobile Backup gives you peace of mind with increased uptime and redundancy to your Telstra EA Fibre service.

##### AVAILABILITY

This service is only available when ordered with a Telstra EA Fibre service.

This service uses a mobile network with a 4G coverage footprint of 97.9% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometres. Check mobile coverage here: <https://mobilemaps.net.au/maps/api/embed/4G/>

##### WHAT'S INCLUDED AND EXCLUDED

Your plan includes Unlimited failover data. This means there are no excess usage fees and your service will not be shaped based on usage.

This service is for data usage only and cannot be used for international roaming, making/receiving calls, MMS and SMS.

##### MINIMUM TERM

When ordered with a new Telstra EA Fibre service, the minimum term will either be **12, 24, 36, 48 or 60 months**, aligning with the term selected for the associated Telstra EA Fibre service. When added to an existing Telstra EA Fibre service, a **12 month** term applies.

#### INFORMATION ABOUT PRICING

##### PRICING INFORMATION

The cost of the plan depends on the desired speed tier and minimum term of the Mobile Backup service. Note that the pricing listed below is based on ordering the Mobile Backup service at the same time as a new associated Telstra EA Fibre service.

In cases where the Mobile Backup is ordered for use with an existing active Telstra EA Fibre service, 12-month monthly pricing as listed below will apply, in addition to a \$5,000 once-off NTD upgrade fee.

All pricing on this Sheet is listed exclusive of GST.

Term	Up to 10/10Mbps	Up to 20/20Mbps	Up to 40/40Mbps	Up to 100/50Mbps
	Minimum Monthly Charge			
12 Months	\$80 <sup>+GST</sup> Min. total cost: \$960	\$90 <sup>+GST</sup> Min. total cost: \$1,080	\$120 <sup>+GST</sup> Min. total cost: \$1,440	\$165 <sup>+GST</sup> Min. total cost: \$1,980
24 Months	\$75 <sup>+GST</sup> Min. total cost: \$1,800	\$85 <sup>+GST</sup> Min. total cost: \$2,040	\$115 <sup>+GST</sup> Min. total cost: \$2,760	\$160 <sup>+GST</sup> Min. total cost: \$3,840
36 Months	\$70 <sup>+GST</sup> Min. total cost: \$2,520	\$80 <sup>+GST</sup> Min. total cost: \$2,880	\$110 <sup>+GST</sup> Min. total cost: \$3,960	\$150 <sup>+GST</sup> Min. total cost: \$5,400
48 Months	\$65 <sup>+GST</sup> Min. total cost: \$3,120	\$75 <sup>+GST</sup> Min. total cost: \$3,600	\$100 <sup>+GST</sup> Min. total cost: \$4,800	\$140 <sup>+GST</sup> Min. total cost: \$6,720
60 Months	\$65 <sup>+GST</sup> Min. total cost: \$3,900	\$75 <sup>+GST</sup> Min. total cost: \$4,500	\$100 <sup>+GST</sup> Min. total cost: \$6,000	\$140 <sup>+GST</sup> Min. total cost: \$8,400

#### OTHER INFORMATION

##### SERVICE SPEEDS

Mobile Backup services are delivered using a Standard Class of Service (CoS). Speeds using this Service Class are best effort only (0:1 CIR:PIR). Depending on the speed tier selected, a Mobile Backup service can experience typical 4G speeds of 2-50Mbps in the download and 1-10Mbps in the upload.

Speeds can be affected by many factors such as, but not limited to; network utilisation, your equipment, software and internet traffic, and mobile transmission overheads.

##### EQUIPMENT

The SIM will be housed in the NTU installed for the Telstra EA Fibre service and handed off via the same port with the same IP Address.

##### SERVICE SPEEDS

This service may not be removed or relocated from the installed network termination unit, and will only be usable when the primary EA Fibre service is detected as offline from the NTU. Fair Use and Acceptable Use Policies apply, which can be found on our website.

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