




# KEY FACTS SHEET

## nbn™ Services (on-net)

Speed - how fast is it?













Starter (on-net)	Jet Boost (on-net)	Sonic Boost (on-net)
<p>A</p>  <p>nbn™ Speed Tier 25<sup>1</sup> 18 Mbps download<sup>2</sup></p>	<p>B</p>  <p>nbn™ Speed Tier 50<sup>1</sup> 40 Mbps download<sup>2</sup></p>	<p>C</p>  <p>nbn™ Speed Tier 100<sup>1</sup> 75 Mbps download<sup>2</sup></p>

<sup>1</sup>This indicates the maximum possible speed (Mbps) you can receive off-peak (10am-3pm)



<sup>2</sup>This is the typical download speed you can expect during busy periods (10am-3pm). It is not a guaranteed minimum speed.

If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

Usage - what can I do with it?

T-Starter	T-Jet Boost	T-Sonic Boost
<p><b>2 - 3 People</b> at the same time</p>  <ul style="list-style-type: none"> <li> Emails + Browsing</li> <li> Online Gaming</li> <li> HD Video Streaming</li> </ul>	<p><b>3 - 4 People</b> at the same time</p>  <ul style="list-style-type: none"> <li> Emails + Browsing</li> <li> Online Gaming</li> <li> HD Video Streaming</li> </ul>	<p><b>5 People</b> at the same time</p>  <ul style="list-style-type: none"> <li> Emails + Browsing</li> <li> Online Gaming</li> <li> Ultra HD/4K Videos</li> </ul>

### Additional Notes

<p> <b>Technical Limitations</b></p> <p>Your NBN Service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-office setup and wiring. Talk to Telair about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects may act as a damper.</p>	<p> <b>Medical Alarms/Security</b></p> <p>Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.</p>
---	--

Committed to delivering what we promise