






KEY FACTS SHEET

Business nbn™

Speed - how fast is it?

 n50	 n100 ³	 n250 ⁴	 n500 ⁴	 n1000 ⁴
A nbn™ Speed Tier: n50 ¹ Typical Busy Period Speed: 48Mbps ²	B nbn™ Speed Tier: n100 ¹ Typical Busy Period Speed: 98Mbps ²	C nbn™ Speed Tier: n250 ¹ Typical Busy Period Speed: 245Mbps ²	D nbn™ Speed Tier: n500 ¹ Typical Busy Period Speed: 490Mbps ²	E nbn™ Speed Tier: n1000 ¹ Typical Busy Period Speed: 800Mbps ²





¹This indicates the maximum possible speed (Mbps) you can receive off-peak (5pm-9am). n50 Fixed Wireless services will be placed on Speed Tier n75/10.

²This is the typical download speed you can expect during busy periods (10am-3pm). It is not a guaranteed minimum speed.

If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

³n100 is not available on FTTN or Fixed Wireless.
⁴n250, n500 & n1000 are only available at select, fully qualified FTTP-enabled locations.

Usage - what can I do with it?

n50	n100 ³	n250 ⁴	n500 ⁴ & n1000 ⁴
3 - 4 People at the same time	5 People at the same time	5-15 People at the same time	15+ People at the same time
			
<ul style="list-style-type: none"> ✔ Emails + Browsing ✔ Video conferencing ✔ 720p HD Video ⚡ Remote desktop ✘ Remote file server 	<ul style="list-style-type: none"> ✔ Emails + Browsing ✔ Video conferencing ✔ 1080p HD Video ✔ Remote desktop ⚡ Remote file server 	<ul style="list-style-type: none"> ✔ Emails + Browsing ✔ Video conferencing ✔ 4K Video ✔ Remote desktop ✔ Remote file server 	<ul style="list-style-type: none"> ✔ Emails + Browsing ✔ Video conferencing ✔ 4K & 8K Video ✔ Remote desktop ✔ Remote file server

Legend: ✘ = Not recommended | ⚡ = May experience limited performance | ✔ = Should work fine

Additional Notes

Technical Limitations

Your NBN Service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-office setup and wiring. Talk to Telair about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects may act as a damper.

Medical Alarms/Security

Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.

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Key Facts Sheet: nbn™ Business Internet - Last updated 23rd November 2020

KEY FACTS SHEET

nbn™ Services (off-net)

Speed - how fast is it?

T-Starter (off-net)	T-Jet Boost (off-net)	T-Sonic Boost (off-net) ³
<p>A</p>  <p>nbn™ Speed Tier 25¹ 21 Mbps download²</p>	<p>B</p>  <p>nbn™ Speed Tier 50¹ 45 Mbps download²</p>	<p>C</p>  <p>nbn™ Speed Tier 100¹ 91 Mbps download²</p>













¹This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm-7pm)

²This is the typical download speed you can expect during busy periods (7pm-11pm). It is not a guaranteed minimum speed.



If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

³Sonic Boost is not available on FTTN.

Usage - what can I do with it?

T-Starter	T-Jet Boost	T-Sonic Boost
<p>2 - 3 People at the same time</p>  <ul style="list-style-type: none">  Emails + Browsing  Online Gaming  HD Video Streaming 	<p>3 - 4 People at the same time</p>  <ul style="list-style-type: none">  Emails + Browsing  Online Gaming  HD Video Streaming 	<p>5 People at the same time</p>  <ul style="list-style-type: none">  Emails + Browsing  Online Gaming  Ultra HD/4K Videos

Additional Notes

<p> Technical Limitations</p> <p>Your NBN Service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-office setup and wiring. Talk to Telair about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects may act as a damper.</p>	<p> Medical Alarms/Security</p> <p>Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.</p>
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