





KEY FACTS SHEET

Business nbn™

Speed - how fast is it?

n25	n50 (Standard)	n100 ³ (Faster)	n250 ⁴ (Fastest)
A  nbn™ Speed Tier n25¹ 21 Mbps download²	B  nbn™ Speed Tier n50¹ 45 Mbps download²	C  nbn™ Speed Tier n100¹ 91 Mbps download²	D  nbn™ Speed Tier n250¹ 226 Mbps download²





¹This indicates the maximum possible speed (Mbps) you can receive off-peak (5pm-9am). n50 Fixed Wireless services will be placed on Speed Tier n60/10.

²This is the typical download speed you can expect during busy periods (10am-3pm). It is not a guaranteed minimum speed.



If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

³n100 is not available on FTTN or Fixed Wireless.
⁴n250 is only available on FTTP.

Usage - what can I do with it?

n25	n50 (Standard)	n100 (Faster)	n250 (Fastest)
2 - 3 People at the same time 	3 - 4 People at the same time 	5 People at the same time 	5+ People at the same time 
<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Emails + Browsing <input type="checkbox"/> Online Gaming <input type="checkbox"/> HD Video 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Emails + Browsing <input checked="" type="checkbox"/> Online Gaming <input checked="" type="checkbox"/> 1080p HD Video 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Emails + Browsing <input checked="" type="checkbox"/> Online Gaming <input checked="" type="checkbox"/> Ultra HD/4K Video 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Emails + Browsing <input checked="" type="checkbox"/> Online Gaming <input checked="" type="checkbox"/> 4K & 8K Video

Additional Notes

 Technical Limitations Your NBN Service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-office setup and wiring. Talk to Telair about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects may act as a damper.	 Medical Alarms/Security Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.
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Key Facts Sheet: nbn™ Internet Services - Last updated 1st August 2020