

A word from the Managing Director

Telair has a strong heritage of locally supporting and working with Australian businesses and is fully committed to helping build and deliver cost effective Voice, Data, Cloud and IT solutions.

Our team of over 30 people in Australia are dedicated to providing you with first class products, pre and post-sales and technical support.

With the growing success of our Hosted Voice platform, our cutting-edge national core network, and our Cloud Service offerings, Telair is fast becoming the vendor of choice for a complete end-to-end ICT solution.

Telair combines innovation, technology and local expertise to deliver great outcomes for Australian businesses backed by local support, warranty and training resources that are unparalleled.

Edward Wenman
Founder & Managing Director

Contact



Get in touch to see how uPBX can help your business break free from the shackles of expensive telephone bills and poor support.



uPBX

Professional Services



Telair Pty Ltd
Committed to delivering what we promise.

Support: support.telair.com.au
Phone: 1800 TELAIR (835 247)
Email: enquiries@telair.com.au

telair.com.au





Pre-Install Site Audit

Set your mind at ease with an optional Pre-Installation Site Audit. We'll come out and make sure your office is ready for uPBX.

- Check Internet connection
- Check network latency
- Check IP Address configuration
- Check cabling to all phone points
- Check router configuration
- Check overall network layout
- Check hardware sold is sufficient
- Answer preliminary questions

uPBX

Professional Build & Setup

All businesses are different, so are the various needs from a phone system.

With your uPBX purchase, you'll receive a Professional Build and Setup, ensuring your system is setup and configured to suit your exact business needs and requirements.

Inclusions



Initial Consultation

- Contact Details
- Service Details
- Purchased Devices
- Number Transfers



Data Capture

- Office List
- User List
- Feature Walkthrough



PBX Build & Configuration

- Offices & Users
- Extensions
- Call Routes
- Day/Nights
- Holidays
- Ring Groups
- Call Queues
- Auto Attendant
- Emergency Flow
- Special Features



On-Site Installation

Sit back and relax while we set up uPBX in your office. We'll take care of everything from A to Z.

uPBX is super simple to get up and running in your office, but not everyone has the time to spend ensuring everything is set up and working correctly.

With our optional On-Site Installation package, you can feel confident that we will set up your phones, network hardware and other devices according to best practices to ensure you get the most out of your new uPBX system.